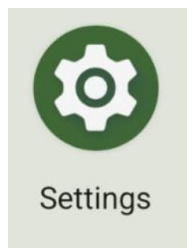


Wireless Connectivity Guide: VTC-Staff (Android)

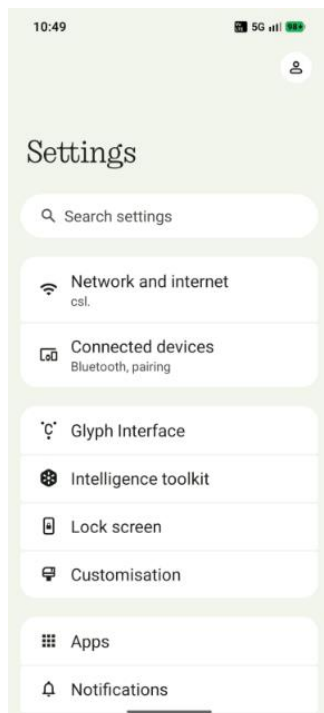
This document provides the standard operating procedure for staff members to establish a secure connection to the **VTC-Staff** wireless network on devices running Android.

Phase 1: Network Initialization

1. **Access System Settings:** Navigate to the **Settings** menu on your device and select **Network & internet**.



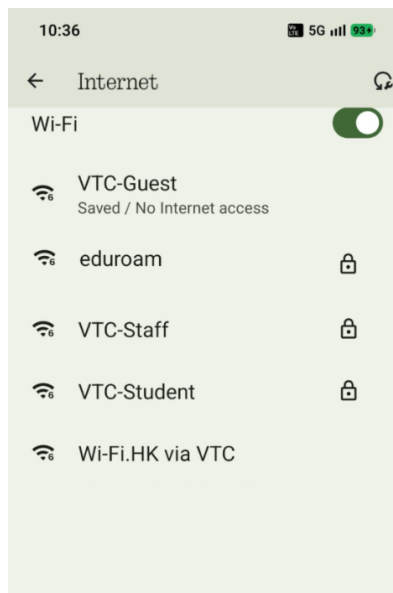
2. **Navigate to Wireless Settings:** Tap on **Internet** to access the Wi-Fi discovery interface.



3. **Enable Interface:** Ensure the Wi-Fi toggle is set to **ON**.



4. **SSID Selection:** From the list of available networks, select **VTC-Staff**.



Phase 2: Technical Configuration & Authentication

1. **Enter Network Information:** Configure the following security settings exactly as specified:
 - **EAP method:** Select **PEAP**.
 - **Phase 2 authentication:** Select **MSCHAPV2**.
 - **CA certificate:** Select **Use system certificates**.
 - **Online Certificate Status:** Select **Do not verify**.
 - **Domain:** Input **vtc.edu.hk**.
 - **Identity:** Input your institutional **CNA**.
 - **Anonymous identity:** This field must be left **blank**. If "Anonymous" is pre-filled, please remove the text.
 - **Password:** Input your registered **CNA password**.

The screenshot shows a configuration screen for 'VTC-Staff'. The left side lists settings with dropdown menus, and the right side shows the corresponding values. The settings are:

- EAP method: PEAP
- Phase 2 authentication: MSCHAPV2
- CA certificate: Use system certificates
- Minimum TLS version: TLS v1.0
- Online certificate status: Do not verify
- Domain: vtc.edu.hk
- Identity: CNA@vtc.edu.hk
- Anonymous identity: (blank)
- Password*: (masked)
- *required
- Metered
- Detect automatically
- Proxy: None
- IP settings: DHCP
- Privacy: Use randomised MAC
- Send device name to network

At the bottom right, there are 'CANCEL' and 'CONNECT' buttons.

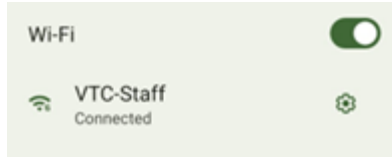
2. **Establish Connection:** Tap the **Connect** button at the bottom of the configuration screen.

***Note for Legacy Android Devices (Versions prior to Android 12):**

Due to outdated system certificate stores on older OS versions, the device may be unable to verify modern security certificates. If you encounter connection issues, please set the **CA Certificate** to "**Do Not Validate**" to establish a connection. To ensure optimal network security and compatibility, we strongly recommend updating your device to the latest OS version and security patches whenever possible.

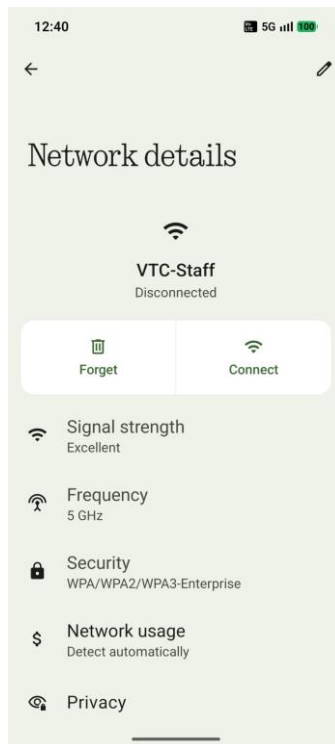
Phase 3: Verification & Troubleshooting

1. **Connection Confirmation:** Upon successful authentication, the status of **VTC-Staff** will change to **Connected**.



2. **Connection Failure Protocol:**

- In the event of a connection failure, please attempt to **"Forget"** the network profile within the Wi-Fi settings to clear existing configuration data, then retry Phase 1.



- If connectivity issues persist, please contact the **ITO Helpdesk** or your **Local Campus IT Support Team** for technical assistance.