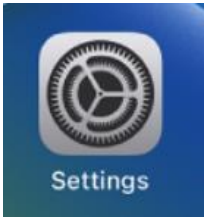


Wireless Connectivity Guide: VTC-Staff (iOS)

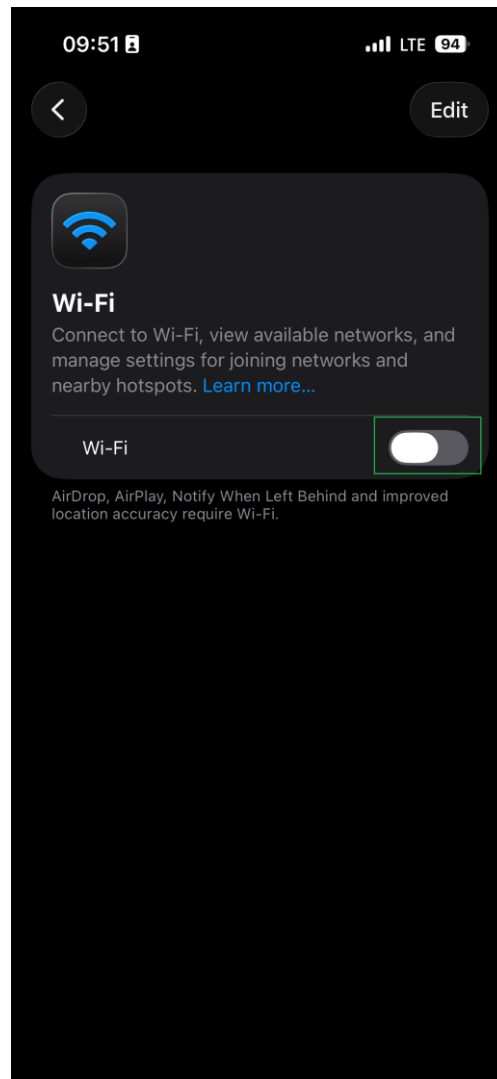
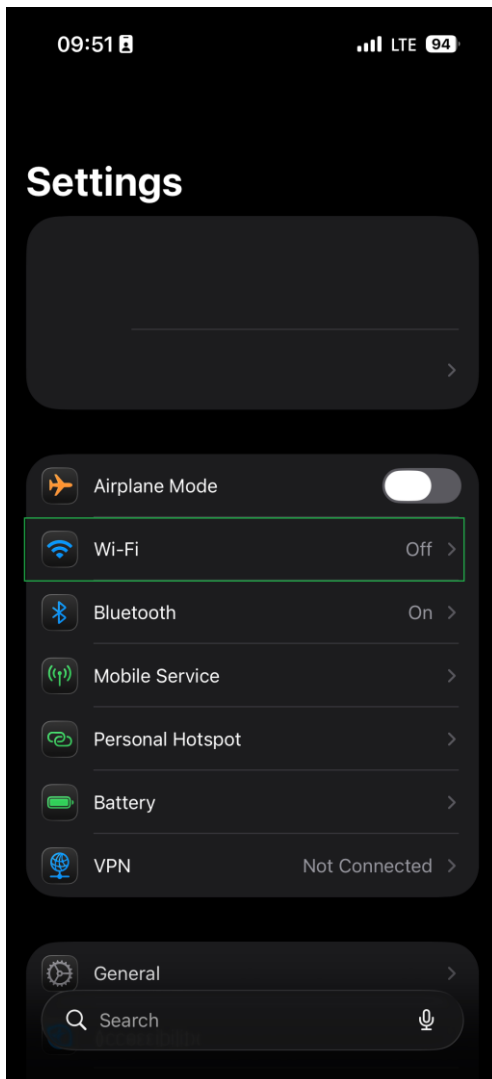
This document provides the standard operating procedure for students to establish a secure connection to the VTC-Staff wireless network

Phase 1: Network Initialization

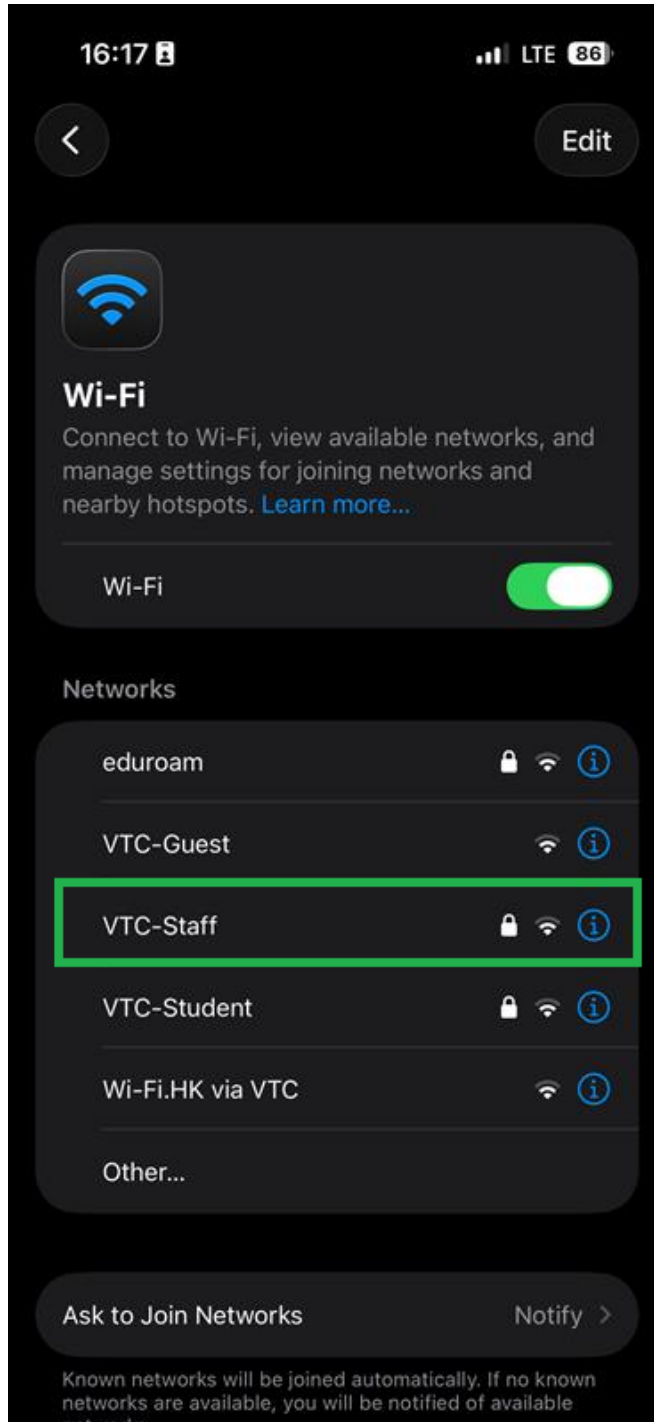
1. **Access System Settings:** From the home screen of your iOS device, locate and select the Settings icon.



2. **Navigate to Wireless Settings:** Select the Wi-Fi menu to view available network broadcasts.

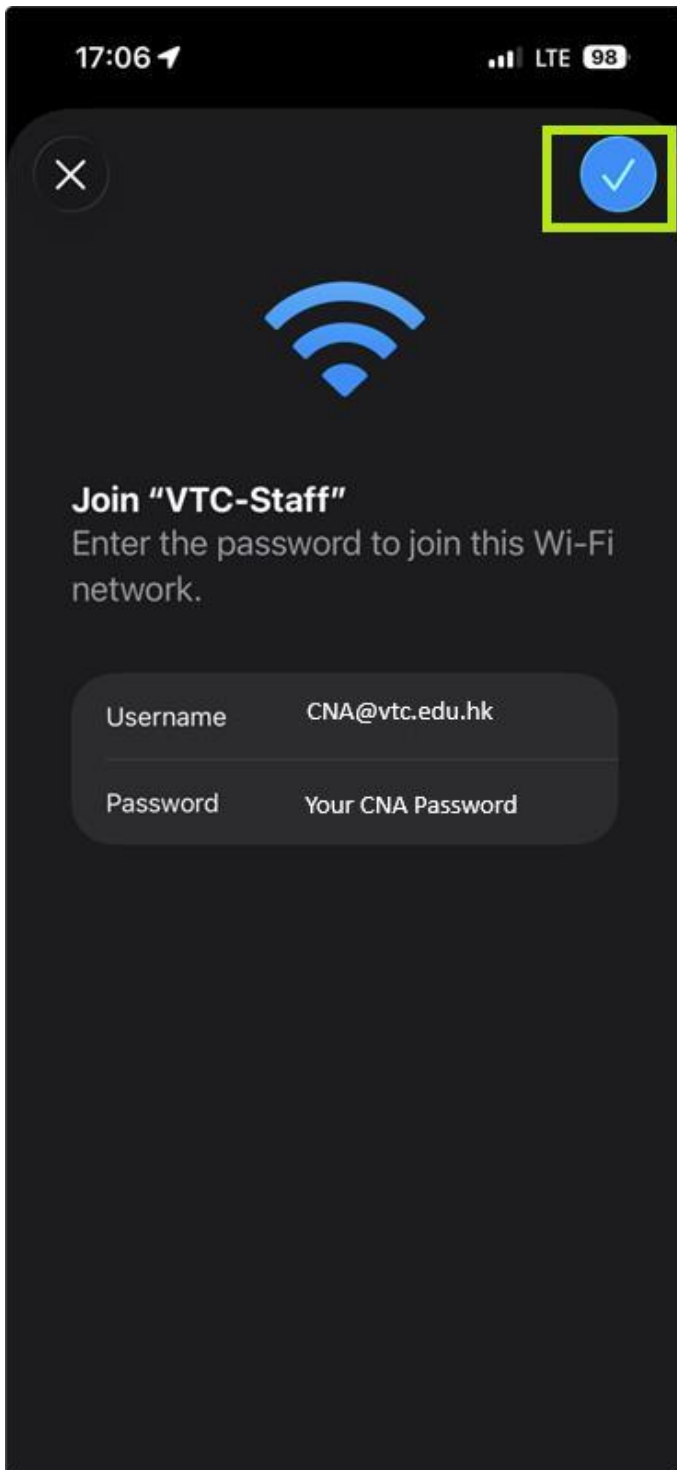


1. **Enable Interface:** Ensure the Wi-Fi toggle is set to **ON**.
2. **SSID Selection:** From the list of available networks, select **eduroam**

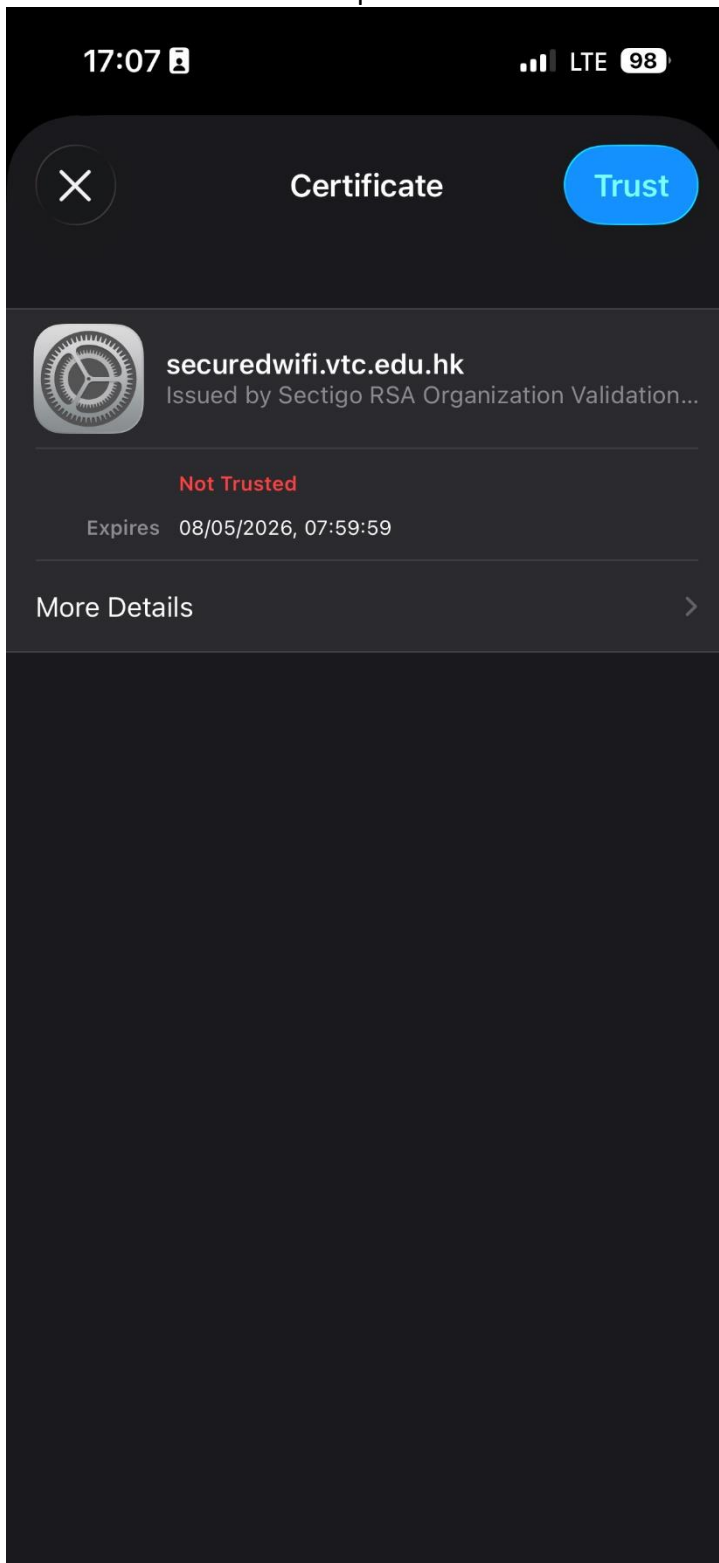


Phase 2: Authentication & Security

1. **Credential Entry:** When the authentication prompt appears, input your institutional credentials:
 - **Username:** Enter your **CNA user name**.
 - **Password:** Enter your **CNA password**.
2. **Establish Connection:** Tap the **tick** in the upper-right corner to proceed.



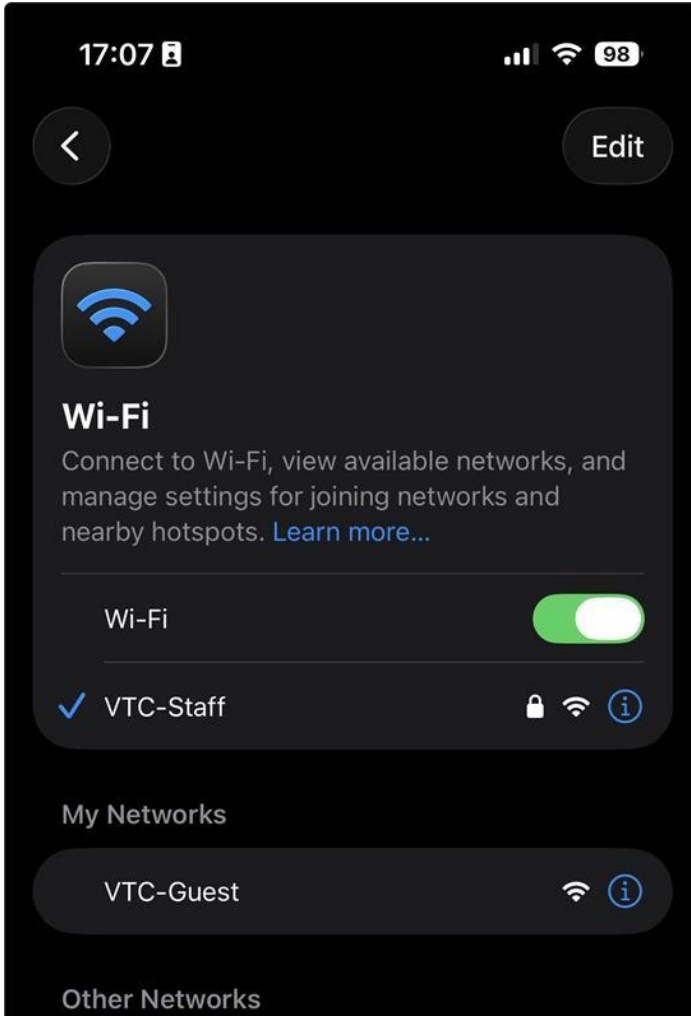
3. **Certificate Verification:** Upon the initial connection, a security certificate prompt for securedwifi.vtc.edu.hk will appear.
 - o Select **Trust** to accept the certificate and establish the encrypted session.



- 4.

Phase 3: Verification & Troubleshooting

1. **Connection Confirmation:** Once authenticated, a checkmark will appear next to **VTC-Staff**, indicating an active lease.
2. **Service Activation:** The wireless LAN service is operational once the login process has succeeded.



3. **Connection Failure Protocol:**
 - In the event of a connection failure, please try to **forget the current setting** within the specific Wi-Fi information menu and retry the initialization.
 - If the failure persists, please contact the **ITO Helpdesk** or your **Local Campus IT Support Team**.