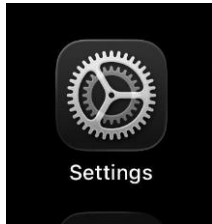


eduroam Wireless Connectivity Guide for iOS

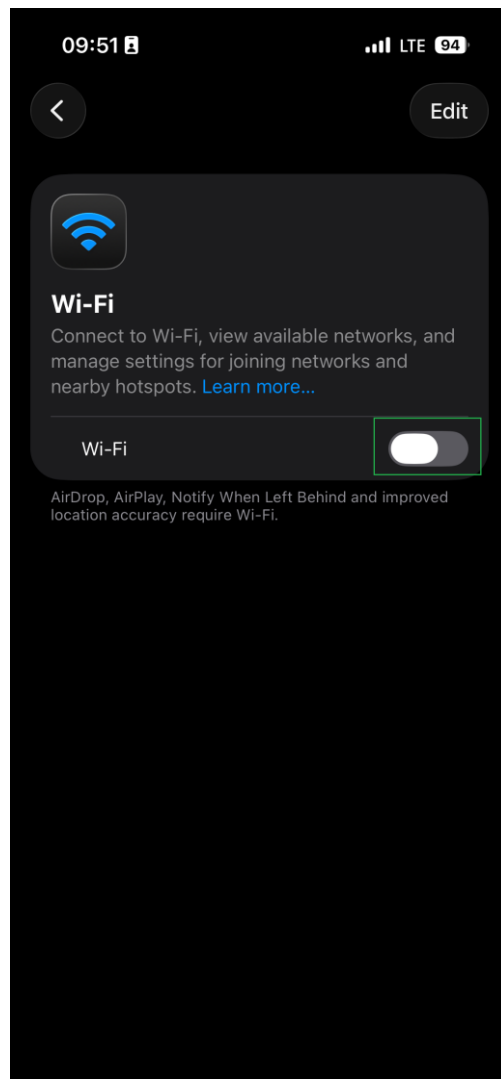
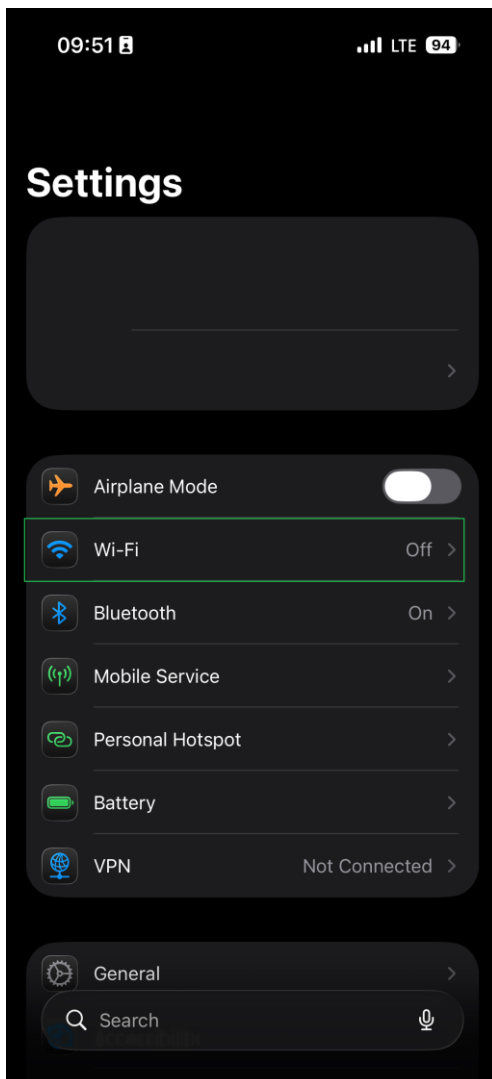
This document provides the standard operating procedure for establishing a secure connection to the eduroam wireless network within the campus infrastructure.

Phase 1: Network Initialization

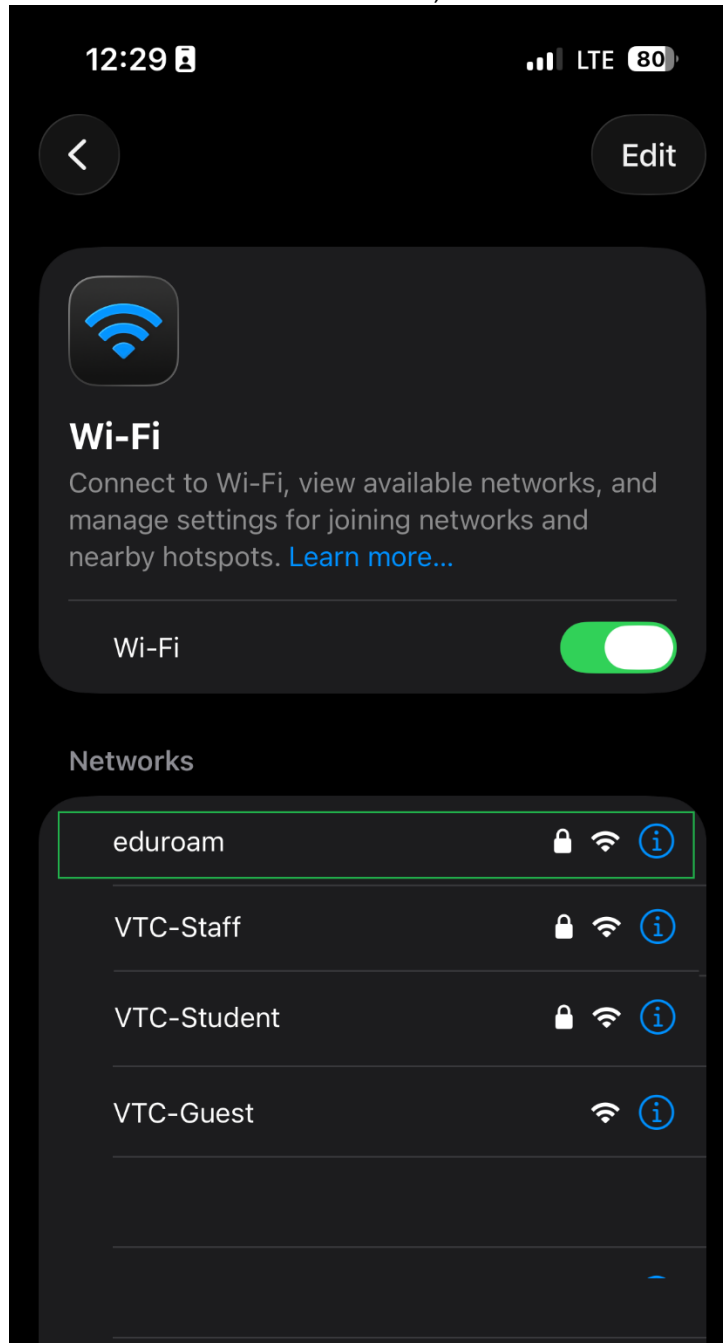
1. Access System Settings: From the home screen of your device, locate and select the Settings icon



2. Navigate to Wireless Settings: Select the Wi-Fi menu to view available network broadcasts.

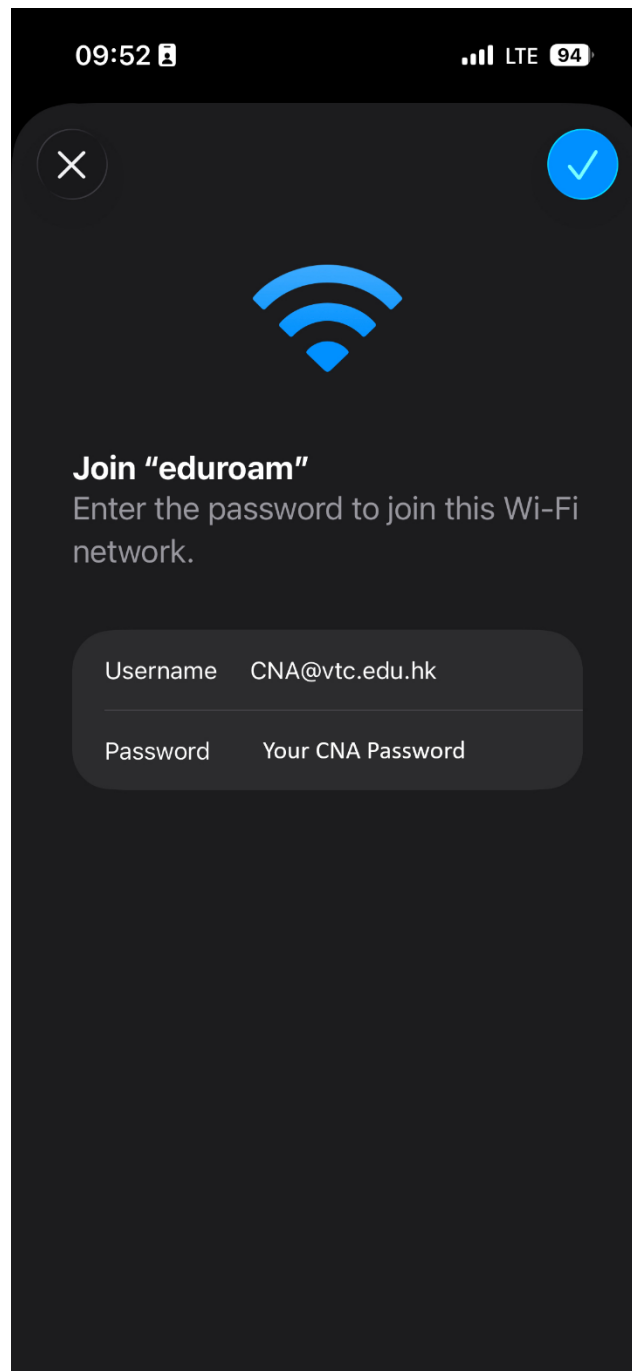


3. **Enable Interface:** Ensure the Wi-Fi toggle is set to **ON**.
4. **SSID Selection:** From the list of available networks, select **eduroam**

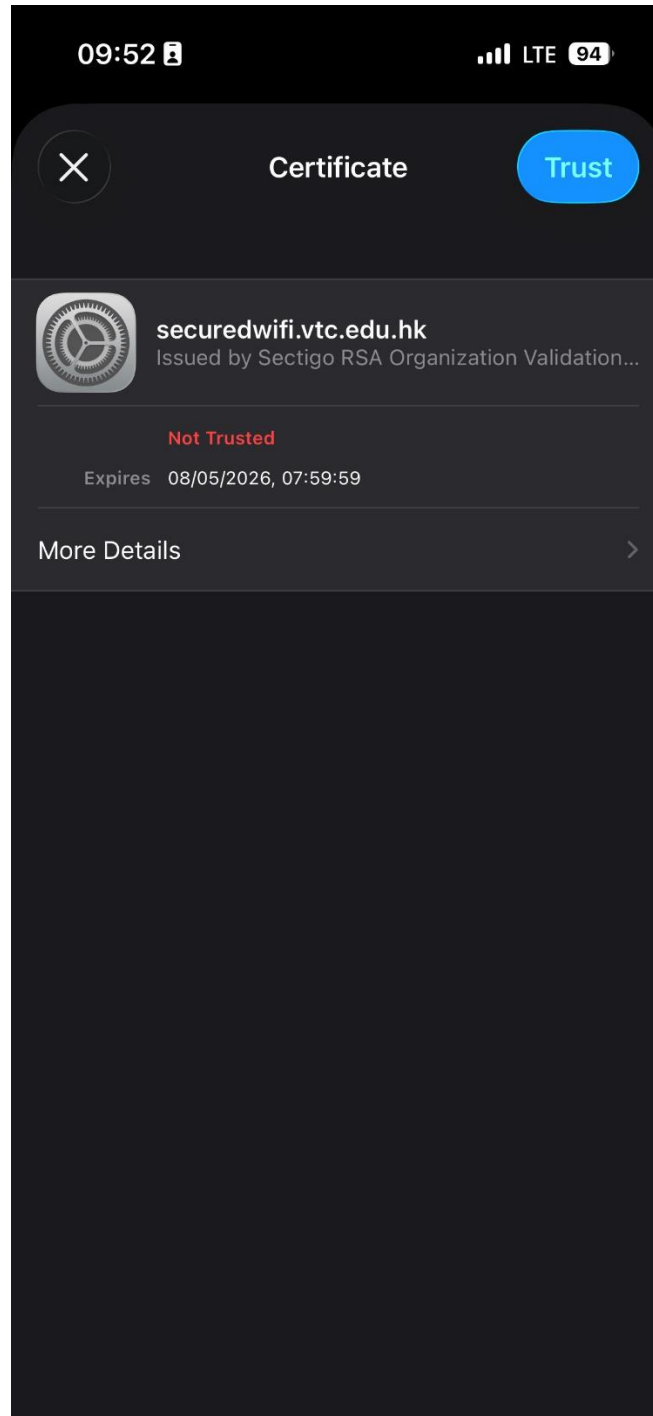


Phase 2: Authentication & Security

1. **Credential Entry:** When prompted, input your institutional credentials as follows:
 - **Username:** Enter your full CNA Account identity (e.g., **CNA@vtc.edu.hk**).
 - **Password:** Enter your registered CNA Account password
2. **Establish Connection:** Tap **tick icon** in the upper-right corner of the authentication window.



3. **Certificate Verification:** Upon the initial connection attempt, a security certificate prompt for securedwifi.vtc.edu.hk will appear.
 - Review the certificate details and select **Trust** to establish the encrypted tunnel.



Phase 3: Verification

1. **Connection Confirmation:** Once authenticated, a checkmark will appear next to the **eduroam** SSID, indicating an active and authorized lease.
2. **Return to Interface:** Use the Home button or swipe gesture to exit Settings and begin using the secure network service.
3. **Connection Failure Protocol:**
 - a. In the event of a connection failure, please attempt to "**Forget This Network**" within the eduroam settings to clear cached credentials and profiles, then retry the initialization phase.
 - b. If the failure persists, please contact the **ITO Helpdesk** or your **Local Campus IT Support Team** for technical assistance.

